

## **Please read these very important instructions in the event of winter weather**

*From: Katie Nicholson, General Manager*

During winter weather events, Lucas Murdock is responsible, within reason, for keeping community roads safe for travel. At times, this involves treating isolated areas with salt or ice melt. During significant snows, Lucas will plow Chiquapin roads until the storm system has passed and the roads are clear. Please note that Cedar Creek Road and Breedlove Road are secondary state roads. During snowstorms, North Carolina's NCDOT prioritizes treating major interstates and primary routes with brine, then with salt/sand, while secondary roads are addressed later, often with a single pass, as resources shift after main arteries are cleared, meaning they become passable but may remain snowy longer.

If your home is vacant for the winter or for an extended period, it is always best practice to turn off your home's water supply and, when appropriate, winterize it. Many owners have installed water flow meters that allow them to remotely monitor water usage and turn water on or off. This is an excellent way to help prevent major issues.

Please do not turn off your water at the street-side valve. You should have two valves: one at your home and one on the street. The street-side valve is Chiquapin's, and it is difficult to operate and best left untouched.

In the event of snow, ice, or sleet, the gates will be held open to prevent vehicles from sliding into them and causing unnecessary damage.

The HOA is not responsible for plowing driveways.

Please remember the following safety tips during winter weather events:

- Prior to the event, stock enough food and water to last 3-5 days if needed.
- If you have a generator, make sure there is enough fuel to last several days.
- Have an alternative heat source.
- Do not attempt to travel in the community or state highways during and immediately following the weather event.
- Limit calls to HOA staff during the event as they are busy clearing roads. If there is an emergency, call 911.

Please do not attempt to contact Lucas during weather events. In the event of an emergency, please call 911. Due to liability concerns, Chinquapin staff are unable to assist with towing or vehicle recovery. If your vehicle becomes stuck, you will need to contact a towing service directly.

Lastly, I can't emphasize enough that you stay home during these conditions. A car left on the roadside is difficult and dangerous to plow around.

**Remember, employee contact information is on the Chinquapin Owners website, [www.chinquapinowners.com](http://www.chinquapinowners.com), under the Owner Resources tab.**